

To: Homeowner

From: National Exemption Service, LLC

RE: *Utility Billing* 

The team at National Exemption Service, LLC (NES) is pleased to introduce ourselves as the preferred utility billing company for Ashley Downs. Utilities that will be billed by NES on a monthly basis are water and sewer. Please note, a onetime set up fee of \$10.00 will be reflected on your first bill.

Please make all payments payable to:

## NATIONAL EXEMPTION SERVICE PO Box 9020 Clearwater, FL 33758-9020

For your convenience, the following payment options are available:

- Mail: Via check or money order.
- **Automated Phone Payment:** 1-877-UTIL-PAY(1-877-884-5729) \*\* *A nominal service fee of \$4.00 will occur at the time of transaction.*
- **Web-pay:** Easy online payments. All major credit cards are accepted. Setup at www.submeter.com
  - \*\*A nominal service fee of \$3.50 will occur at the time of the transaction.
- **Auto Pay Service:** Automatic bank draft from a Checking or Savings account. Setup at <a href="https://www.submeter.com">www.submeter.com</a>
- **Bill-Pay**: Refer to your bank for details.

**Go Green!** NES is pleased to offer E-Billing to receive your monthly utility bill electronically. If you wish to un-enroll or learn more, please register your account on the NES website or call 800-488-1748 to speak with a Customer Service Representative.

Should you have any questions or concerns, please contact us at 800-488-1748 or via email at csr@submeter.com.

Thank you, National Exemption Service, LLC

